



Urbanisation MQ

Nouvelles règles Air France

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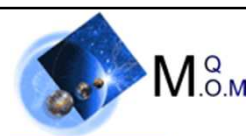
9 Juin 2015



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2 Sommaire



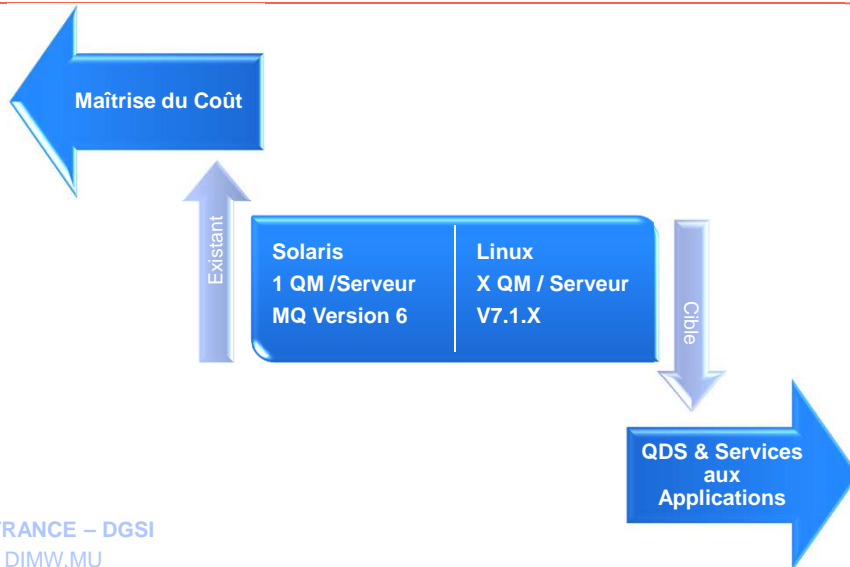
- Contexte
- Objectifs
- Stratégie
 - Postulats
 - Règles de distribution
 - Gestion des domaines
 - Gestion des normes/environnements
- Méthodologie
- Etapes suivantes
- Conclusion



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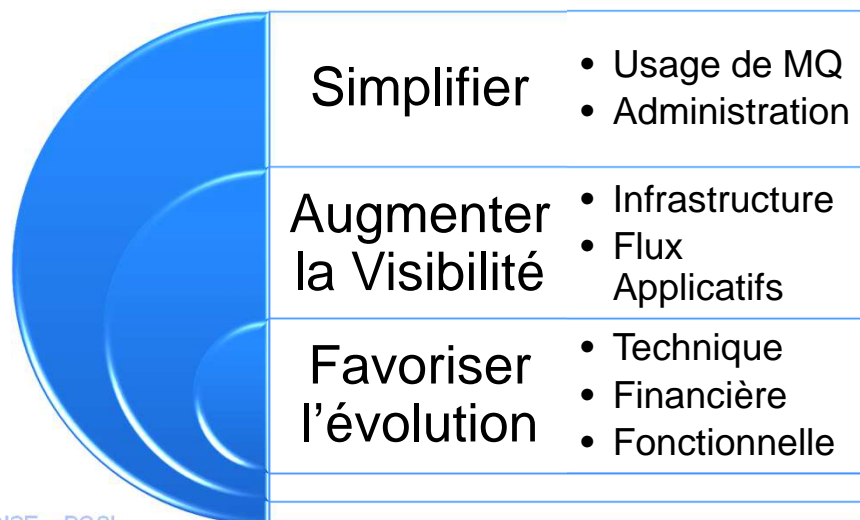
3 Contexte



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4 Objectifs




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5 Stratégie

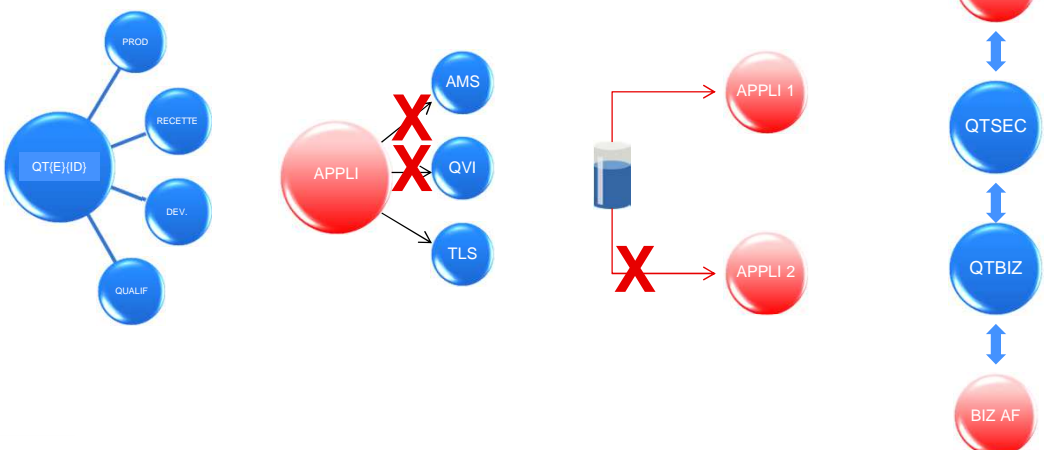
Postulats



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6 Stratégie

Règles de Distribution



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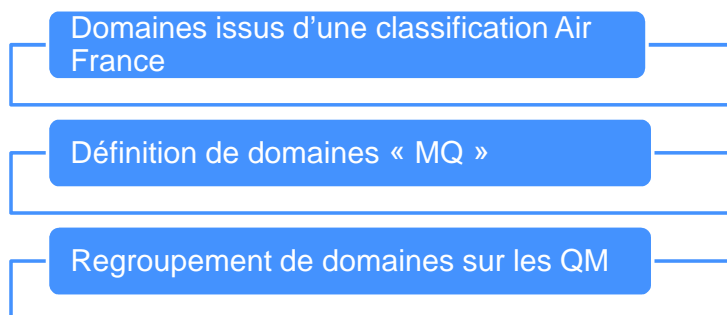




- Une Appli ⇔ Un QManager
- Applis groupées par Domaine Air France
- Un Domaine -> Un Qmanager
- Pool de QM: QDS + Charge

7 Stratégie

Gestion des Domaines



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8 Stratégie

Gestion des Domaines



Domaine Business	Domaine AMO	Domaine MQ	LB	
CARGO	CARGO	CARGO		
PASSAGER	COMMERCIAL	COMMERCIAL		
	FLIGHT_OPS	FLIGHT_OPS		
	MARKETING & NETWORK	MARKETING & NETWORK		
	OCC	OCC		
ENGINEERING & MAINTENANCE	GROUND_SERVICES	GROUND_SERVICES		
	CATERING	CATERING		
CORPORATE Mngt & Support	ENGINEERING & MAINTENANCE	ENGINEERING & MAINTENANCE		
	FINANCE	FINANCE		
	HUMAN_RESOURCES	HUMAN_RESOURCES		
	ICT	OTHER CORPORATE	ICT TECHNICAL	
			ICT MIDDLEWARE	
			ICT MIDDLEWARE MW-SOAEADA	
			ICT OTHER	
	UNKNOWN	UNKNOWN	OTHER CORPORATE - CLIENT	
			OTHER CORPORATE - SERVER	
			OTHER CORPORATE - AMADEUS	MONO LB
		UNKNOWN (only KLM)		

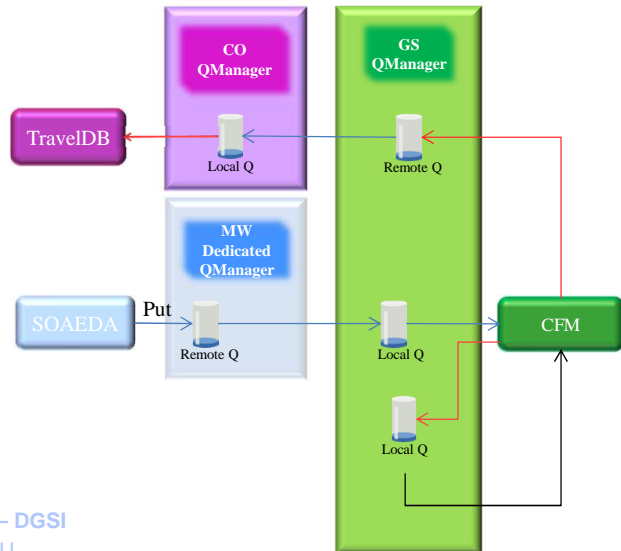


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9 Stratégie

Exemple : CFM

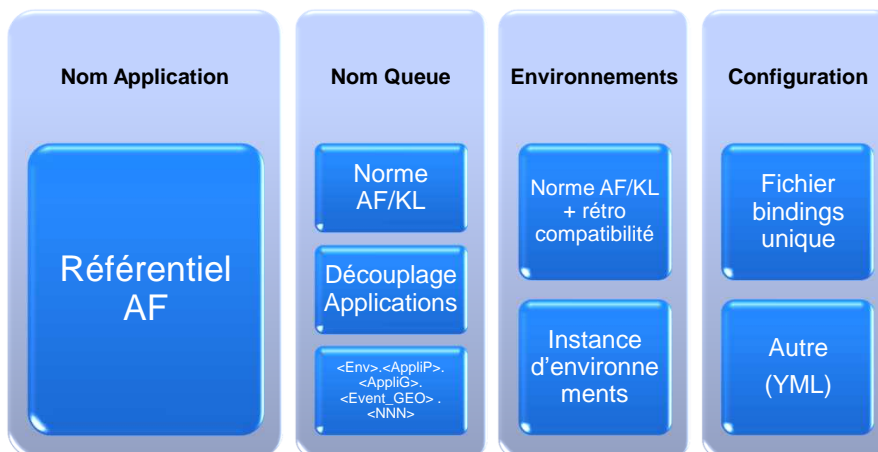


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10 Stratégie

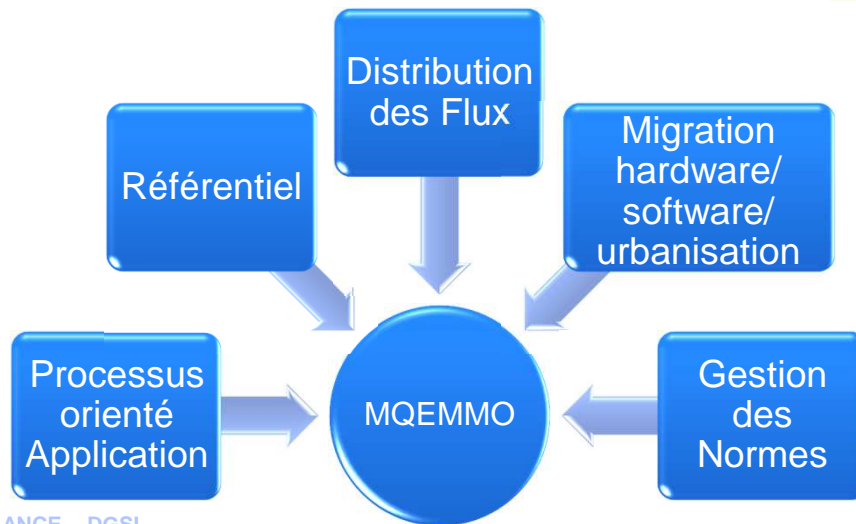
Gestion des normes / Environnements



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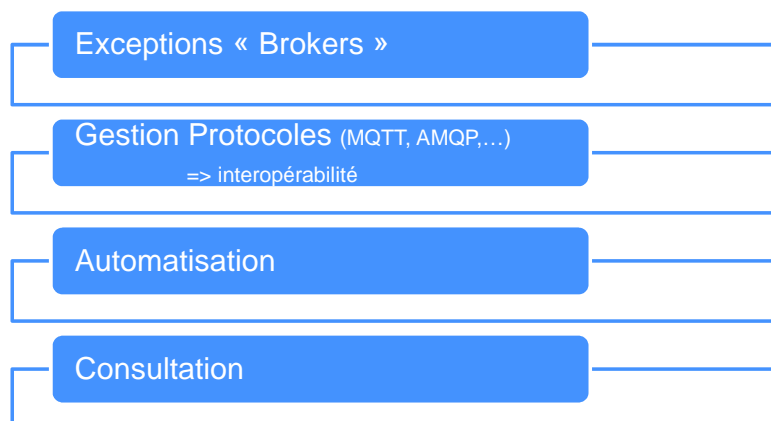
11 Méthodologie



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12 Etapes Suivantes



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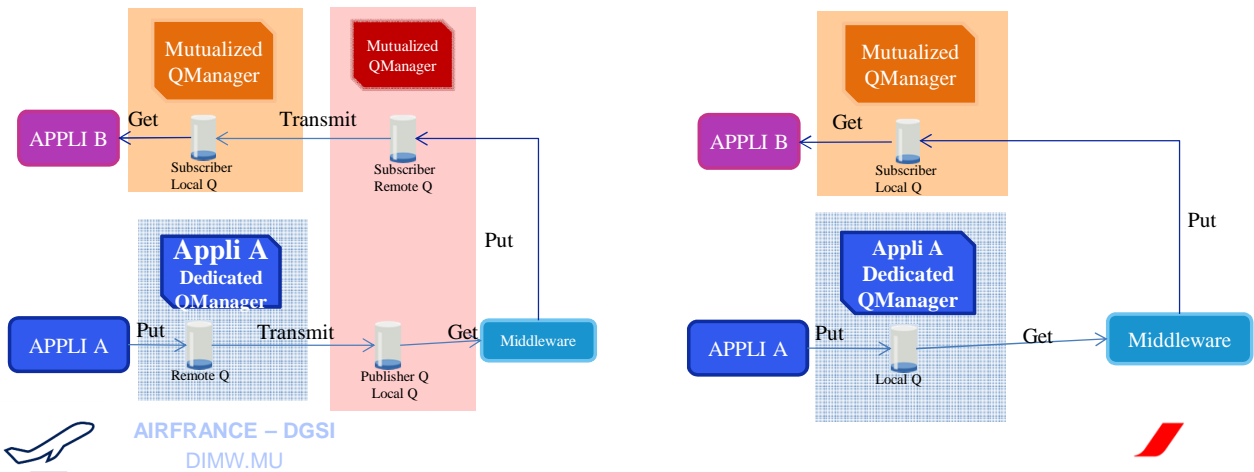


13 Exception Brokers

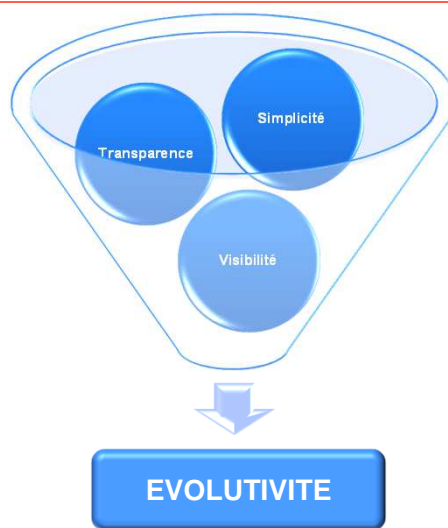


➤ Solution 1

➤ Solution 2



14 Conclusion



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15 Questions



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